

## PACI Civil ID Collection Timings

Center	Governorate	Working Days	Morning Shift	Evening Shift
South Surra (Head Office)	Capital	Sunday – Thursday	8:00 AM – 1:00 PM	3:00 PM – 7:00 PM
South Sabahiyah	Ahmadi	Sunday – Thursday	8:00 AM – 1:00 PM	3:00 PM – 7:00 PM
Jahra Center	Jahra	Sunday – Thursday	8:00 AM – 1:00 PM	3:00 PM – 7:00 PM

### Notes

- Civil cards are only issued through these centers.
- The centers are closed on Fridays and Saturdays.
- Timings may vary during Ramadan.
- It is recommended to book an appointment in advance through the Matta platform or the Sahl app before going to collect your civil card.
- You must bring your old civil card, if available, or proof of identity when collecting your new civil card.
- It is preferable to avoid crowded periods, which are usually the end of the morning shift and the beginning of the evening shift.
- Your civil card may be cancelled if it is not received within six months of its issuance.

This information is provided by  **Kuwait Links**